

# LeadingAge Wyoming Newsletter

## “Life of Purpose” LeadingAge Wyoming Spring Meeting

The LeadingAge Wyoming Spring Meeting will be held May 15-16 at the Inn at Lander, in Lander. The LAW Board will be meeting the evening of May 14th.

The theme of this year’s meeting is “Life of Purpose.” The theme will be displayed throughout the meeting.

Larry Friis will be presenting “Hiring, Retention, and Leadership.”

Healthcare faces many problems and one of the most pressing issues is staffing. Without the proper staff the LTC industry cannot face other challenges including the new survey process, increased regulations, and funding cuts. Yet, the success of your service is dependent and measured by the delivery of quality care, which can only come with a collaborative, motivated, and engaged staff that lives a “Life of Purpose”.

Join us for this session where Larry Friis of High-touch Leadership will break down staffing issues being found across the country and how you can improve your employee base. Sessions will include a Q&A period in addition to the following segments:



- How to identify the right employees in the hiring/interview process.
- Engaging employees by leveraging key forces of internal need.

- Mentoring is the new Leadership. This session will include the following formula: Mentoring, Purpose and Motivation = Increased productivity, retention, volunteerism and loyalty.

Attendees will leave this training with actionable items to deploy in their everyday practice. These items include:

- Identifying the right employee in the interview process.
- Asking the appropriate interview questions.
- How to discover personality, stress points, and collaboration.
- Using the Performance Evaluation as an engagement tool.
- Leveraging “Purpose” to gain greater commitment and loyalty.



- Creating internal motivation to increase productivity and quality patient outcomes.
- Adapt leadership styles to create greater followership.
- Creating levels of trust along with psychological safe havens to build affiliation and personal membership toward the organization

LAW members will have the opportunity to discuss among themselves their “Best Practices for Emergency Preparedness.” Share what works, or what doesn’t work.

### 2018 Spring Conference

May 15-16, 2018

The Inn at Lander

260 Grand View Drive

Lander, Wyoming

307-332-2847

Room block expires  
April 23



## LAW Spring Meeting

Matt Jones will speak on his inspiring life experiences of overcoming cancer three times when doctors did not think he would live, surviving a bone marrow transplant, relearning how to walk, and completing seven marathons on seven continents. Using his experience of overcoming insurmountable odds, Matt incorporates psychology tools from the field of Positive Psychology to motivate individuals and organizations to achieve greater victory. He uses stories, illustrations, and humor to educate audiences while keeping them engaged.

The Wyoming Department of Health License and Survey will provide updates and Blake Holiday, a Staff Attorney for Legal Aid of Wyoming will discuss

Power of Attorney and Advanced Directives for Healthcare Professionals.

The closing session will be a LeadingAge Town Hall meeting featuring Janine Finck-Boyle of LeadingAge. JoAnn Farnsworth will be our Convener and Nancy Bunot will be the Facilitator.

The Wyoming Town Hall Conversation is your opportunity to provide input to LeadingAge about ways national public policy is affecting you, the older adults you serve, and how policy could be changed for the better.

LeadingAge has established a new national public-policy setting process, the most important part of which is a Town Hall Conversation

in each state. LeadingAge state and national staff, and a member of the LeadingAge national Board of Directors, will participate to hear directly from you.

Results of the conversation will be shared with LeadingAge's Public Policy Committee, Board of Directors and staff, and will be used to set public priorities to better represent your interests and the interests of older adults in Washington, DC.

If you have any questions regarding the meeting, please call 307-632-9344.

See you in Lander.

## 2018 Hospital Quality Awards

Mountain-Pacific Quality Health's goal is to promote excellence in providing health care that is safe, patient-centered and cost-effective. To recognize hospitals for their successful accomplishments with patient satisfaction, care coordination, patient/family engagement and the advancement of these achievements in our communities, Mountain-Pacific is proud to offer the 2018 Hospital Quality Awards.

The 2018 Hospital Quality Awards reflect how well hospitals meet the health care needs of their patients and communities, including a continued expectations of high performance in patient/family engagement and satisfaction.

Strong leadership support is a vital characteristic for achieving and sustaining excellent patient and family engagement, satisfaction and safety. The 2018 awards criteria reflect the emphasis on patients and their families by the Centers for Medicare

& Medicaid Services (CMS).

Mountain-Pacific's award committee will determine which hospital award applications will be successful recipients of our Quality Achievement Award. Hospitals will be chosen based on the review of the following:

- Involvement in Mountain-Pacific's quality initiatives
- Patient experience of care as posted on the Medicare Hospital Compare Quality of Care\*
- Use of a patient portal
- Patient/family story of harm submitted to the hospital's full board
- Patient/family engagement
- Care coordination

All applications are to be submitted electronically to Mountain-Pacific no later than June 29, 2018. Applications received after this date

will be rejected.

Applications must be submitted electronically. The application is to be directed to Genee Miller, Program Support Assistant, at [gmliller@mpqhf.org](mailto:gmliller@mpqhf.org).

If you have questions, please contact Pat Fritz, Wyoming Director, at 307-568-2797 or at [pfritz@mpqhf.org](mailto:pfritz@mpqhf.org). Applicants will be sent an email confirmation upon receipt of the application. If you do not receive a confirmation email, please contact Pat Fritz at the number above.

LAW Calendar:	
LAW Spring Meeting Lander, WY	5/15-5/16
LAW Annual Meeting Laramie, WY	9/5-9/6