

Celebrating Our Final Turn

The Quality Improvement Journey One Step at a Time

LAW – September 6, 2018



**Quality Improvement
Organizations**
Sharing Knowledge. Improving Health Care.
CENTERS FOR MEDICARE & MEDICAID SERVICES



Mountain-Pacific
Quality Health

The word "Celebrate" is rendered in a large, white, 3D sans-serif font. It is surrounded by a dense cloud of small, multi-colored rectangular confetti pieces in shades of red, green, blue, and yellow. The background is white with a subtle gradient and some faint, larger confetti pieces scattered around.

Celebrate

- *Celebrate Our Successes!*

- Participation and Commitment to Quality
- Composite Score Measures
- Antipsychotic Use Rates
- NHSN CDI Reporting/Rates
- Reducing Avoidable Hospital Admissions & Readmissions Collaborative
- Culture Change Coalition

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- **38 of 38 Wyoming nursing homes joined the Collaborative**
 - Exceeded CMS Goal of 75%
 - Only 2 states reached 100%
 - Wyoming
 - Alaska
 - 100% of WY Nursing Homes completed QAPI Self-Assessments for Collaborative I and II
 - All showed progression in the development of QAPI Program

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- **NHSN Nursing Home CDI Reporting Project:**
 - **Recruitment**
 - CMS target number = 6
 - WY recruitment number = 10
 - **Baseline Reporting**
 - 8/10 nursing entered 10 months of data for baseline
 - WY Total Baseline (CO/FO) = 0.413
 - National Baseline (CO/FO) = 0.652
 - WY Total Baseline (FO only) = 0.354
 - National Baseline (FO only) = 0.413
 - **Remeasurement Reporting-ends 12/2018**

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Nursing Homes in the NHSN CDI Reporting Project

- The Legacy & Rehab Center
- Weston County Health Services – LTC
- Powell Valley Care Center
- Ivinson Memorial Hospital Extended Care Facility
- Westward Heights Care Center
- Bonnie Bluejacket Mem. Nursing Home
- St. John's Living Center
- Life Care Center of Cheyenne
- Life Care Center of Casper
- Wind River Rehab and Wellness

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- **Antipsychotic medication utilization QM rate:**
 - Goal: 15% RIR by 1/2019
 - WY Baseline rate (Q1-Q4 2013): 17.49%
 - Current Rate: 13.03% (lowest rate was 12.48)
 - Current RIR: 25.52%
 - Will this continue to be a focus for CMS?
 - YES!!! At least through 12/2019

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- **WY Collaborative NHs reaching a Composite Score rate of $\leq 6\%$**
 - CMS Target: 50% of the 75% Required Recruitment Goal (50% of 28 = 14 Nursing Homes)
 - 1Q2018 = 16 Nursing Homes Achieved or 59%
 - Measurement ends 3Q2018
 - Several very close to achieving

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NHs Achieving $\leq 6\%$ Composite Score

Bonnie Bluejacket Memorial
Nursing Home
Sheridan Manor
New Horizons Care Center
Life Care Center of Cheyenne
Ivinson Memorial Hospital ECF
Rocky Mountain Care
Westview Care Center
Cheyenne Reg Med Center TCU

Douglas Care Center
Life Care Center of Casper
Morning Star Care Center
South Lincoln Care Center
Green House of Sheridan
Crook County Medical Services-LTC
St. John's Living Center
Poplar Living Center

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Wyoming Nursing Home Award Recipients Quality Excellence (CS 3-12 times per reporting year)

Life Care Center of Casper (12)
Cheyenne Regional Medical Center TCU (12)
Crook County Medical Services LTC (9)
Douglas Care Center (7)
Westview Health Care Center (7)
New Horizons Care Center (6)
St. John's Living Center (5)
Life Care Center of Cheyenne (3)
Ivinson Memorial Hospital ECF (3)

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Wyoming Nursing Home Award Recipients
Quality Achievement (CS 1-2 times per reporting year)

Green House Living of Sheridan

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Wyoming Nursing Home Award Recipients Innovator Quality Award

**St. John's Living Center
The Legacy Living and Rehabilitation
Center**

**Powell Valley Care Center
New Horizons Care Center**

**Honorable Mention:
Weston County Health Services - LTC**

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Other Collaborative Foci

- **Improve Communication** using TeamSTEPPS model
- **Engage** all staff and residents/family members in **Antibiotic Stewardship** activities including CDI management and prevention
- Promote **Person-Centered Care**
- Improve **Resident Satisfaction**

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What are we doing now?

- Reducing Avoidable Hospital Admissions/Readmissions Collaborative
- Culture Change Coalition Development
- Resume Open Door Forums
- What support or education would you like from Mountain-Pacific?

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Your Successes are Our Successes!!

**Thank you for your ongoing
Support!!**

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THANK

YOU

