# LeadingAge Wyoming Newsletter

### Register Now for the Annual Meeting/Convention

The LeadingAge Wyoming Annual meeting is being held September 5-6 at the UW Rochelle Center/Hilton Garden Inn, Laramie, Wyoming. We have many great sessions planned for this year's meeting.

We are honored to have Rulon Stacey, PhD, Managing Director of Navigant as our Keynote speaker. Dr. Rulon Stacey is a managing director and leader of Navigant's Healthcare Strategy business unit.

As a nationally recognized healthcare leader, Dr. Stacey brings a future-focused, leadership-driven approach to clients, as well as a unique understanding of provider issues, leadership and governance challenges, and strategy alternatives.

He provides expertise in the design and development of initiatives that support cultural and organizational changes needed for ongoing success as health systems evolve from fee-for-service to a value-based environment.

Workplace violence in healthcare has definitely been in the news lately. This session will provide an overview of the current state of workplace violence in health care and the associated risk factors and cost.

We will discuss techniques and strategies to assist you in mitigating and preventing violence in your facilities and communities while understanding the existing reporting and tracking challenges and opportunities. This program will provide

- Deeper awareness of the current state of workplace violence in healthcare
- Identify techniques and strategies to mitigate and prevent violence in healthcare organizations
- Understand the importance of reporting and tracking/trending data on workplace violence
- Define the costs associated with workplace violence

Laura Castellanos will be presenting this program. She is an associate director at the American Hospital Association's (AHA) Health Research and Educational Trust (HRET). In her role, Laura manages the association-wide initiative Hospitals Against Violence focusing on educating the health care field on leading practices and innovative approaches to workplace safety and community violence prevention, including human trafficking, youth violence, workplace safety and workforce resiliency.

Nick Healey and Dallas Lain from DDRH will discuss "Involuntary Discharge/Appeal Process"

During this session, we will discuss the procedural and substantive legal considerations when a nursing home must discharge or transfer a resident, including the resident's right to a hearing, their right to appeal, and how the Medicaid application process affects the timeline

when the involuntary discharge is for nonpayment.

Pat Fritz, BSN, RN, NHA, Mountain Pacific will present "What Wyoming Nursing Homes Have Achieved."

The program will highlight the many successes Wyoming nursing homes have achieved over the last year. Success stories from the Mountain-Pacific Nursing Home Innovator Awards program will be showcased, along with their achievements reaching stellar Composite Scores and Clostridium difficile infection and antipsychotic medication reduction rates. A forecast of what CMS has planned for 2019 will be reviewed.

As usual, the Wyoming Department of Health—Healthcare Licensing and Surveys will present updates on the new license and survey process and life safety surveys. They will cover most common deficiencies. They will also present the new applications process to review the funds from the CMP Program.

You can register on the LeadingAge Wyoming website at leadingagewyoming.org or call us at 307-632-6344.



#### LeadingAge Wyoming Newsletter





"Burned Out or Fired Up? Reigniting Your Passion for Medicine"

## "Disaster-Improv: Problem Solving Under Pressure"

We all share the goal of serving in an organization where people are engaged, the culture is awesome, and patients receive great care. But, we face more challenges than ever before. These days, it's easy to become discouraged and disengage.

Dr. Dan Diamond knows first hand how to get things done when times are tough and resources are scarce. He was the Director of the Medical Triage Unit at the New Orleans Convention Center after Katrina and he has responded to some of the most devastating international disasters of our time. His jaw-dropping stories will show you the power of mindset and equip you to thrive.

After this session you will be able to:

#### **Burned Out or Fired Up?**

- Analyze the four mindsets frequently seen when people are under pressure.
- Define the two dimensions that determine mindset.
- List the two pivotal questions that can shift mindset and transform culture.
- Describe three key barriers to improving mindset.
- Strengthen the gaps between teams using the GASP Analysis

Dr. Dan Diamond came back from the trenches of Katrina with a burning question: "How is it that some people become unstoppable?" What he has discovered drives motivation, increases engagement and empowers corporations from the inside out

Dr. Diamond has a passion for equipping people to perform under pressure. He founded and serves as the Director of the Nation's first state-affiliated medical disaster response team and he has responded to a variety of international disasters. Most recently he responded to the typhoon in the Philippines and he served as the Medical Director for Medical Teams International's First Response Team to

Haiti. Following Hurricane Katrina, he played a strategic role as Director of the Mass Casualty Triage Unit at the New Orleans Convention Center.

The American Academy of Family Physicians awarded Dr. Diamond the degree of Fellow and he is Board Certified with the American Board of Family Physicians. He has been interviewed on CNN, Larry King Live and Anderson Cooper. He is a member of the National Speakers Association and the Past-President of NSA Northwest.

As an experienced family physician and an award-winning educator, Dr. Diamond delivers practical information with creativity and skill. Participants experience learning through a variety of effective strategies that foster rapid mastery of new information. Well known for creating an exciting learning environment, Dr. Diamond engages the mind of the learner leaving participants with an experience and information they will never forget.

In 2010, the American Red Cross gave him the "Real Hero" award and he also received the Washington State Governor's Award of Excellence for his work in Haiti. In 2014, Dr. Diamond received the President's Volunteer Service Award from President Obama and he also received the Quality of Care Lifetime Achievement Award, Healthcare Heroes.

Hilton Garden Inn—Laramie 2229 Grand Ave., Laramie, Wyoming, 82070, Phone: 307-745-5500

\$95.00/night

Hotel Reservations—August 13 Deadline

The Wyoming Hospital Association/LeadingAge Wyoming has reserved a limited number of rooms for Convention attendees. The WHA room block will be available through August 13 at a rate of \$95 so make your reservations today.