## Celebrating Our Final Turn

# The Quality Improvement Journey One Step at a Time



LAW - September 6, 2018







- Celebrate Our Successes!
- Participation and Commitment to Quality
- Composite Score Measures
- Antipsychotic Use Rates
- NHSN CDI Reporting/Rates
- Reducing Avoidable Hospital Admissions & Readmissions Collaborative
- Culture Change Coalition



- 38 of 38 Wyoming nursing homes joined the Collaborative
  - Exceeded CMS Goal of 75%
  - Only 2 states reached 100%
    - Wyoming
    - Alaska
  - 100% of WY Nursing Homes completed QAPI Self-Assessments for Collaborative I and II
    - All showed progression in the development of QAPI Program



- NHSN Nursing Home CDI Reporting Project:
  - Recruitment
    - CMS target number = 6
    - WY recruitment number = 10
  - Baseline Reporting
    - 8/10 nursing entered 10 months of data for baseline
    - WY Total Baseline (CO/FO) = 0.413
    - National Baseline (CO/FO) = 0.652
    - WY Total Baseline (FO only) = 0.354
    - National Baseline (FO only) = 0.413
  - Remeasurement Reporting-ends 12/2018



#### **Nursing Homes in the NHSN CDI Reporting Project**

- The Legacy & Rehab Center
- Weston County Health
   Services LTC
- Powell Valley Care Center
- Ivinson Memorial Hospital Extended Care Facility
- Westward Heights Care Center

- Bonnie Bluejacket Mem.
   Nursing Home
- St. John's Living Center
- Life Care Center of Cheyenne
- Life Care Center of Casper
- Wind River Rehab and Wellness



- Antipsychotic medication utilization QM rate:
  - Goal: 15% RIR by 1/2019
  - WY Baseline rate (Q1-Q4 2013): 17.49%
  - Current Rate: 13.03% (lowest rate was 12.48)
  - Current RIR: 25.52%
  - Will this continue to be a focus for CMS?
    - YES!!! At least through 12/2019



- WY Collaborative NHs reaching a Composite Score rate of ≤ 6%
  - CMS Target: 50% of the 75% Required Recruitment Goal (50% of 28 = 14 Nursing Homes)
    - 1Q2018 = 16 Nursing Homes Achieved or 59%
    - Measurement ends 3Q2018
      - Several very close to achieving



#### NHs Achieving $\leq 6\%$ Composite Score

Bonnie Bluejacket Memorial Nursing Home Sheridan Manor New Horizons Care Center Life Care Center of Cheyenne Ivinson Memorial Hospital ECF Rocky Mountain Care Westview Care Center Cheyenne Reg Med Center TCU Douglas Care Center
Life Care Center of Casper
Morning Star Care Center
South Lincoln Care Center
Green House of Sheridan
Crook County Medical Services-LTC
St. John's Living Center
Poplar Living Center



Wyoming Nursing Home Award Recipients

Quality Excellence (CS 3-12 times per reporting year)

Life Care Center of Casper (12)
Cheyenne Regional Medical Center TCU (12)
Crook County Medical Services LTC (9)
Douglas Care Center (7)
Westview Health Care Center (7)
New Horizons Care Center (6)
St. John's Living Center (5)
Life Care Center of Cheyenne (3)
Ivinson Memorial Hospital ECF (3)



Wyoming Nursing Home Award Recipients

Quality Achievement (CS 1-2 times per reporting year)

**Green House Living of Sheridan** 



### Wyoming Nursing Home Award Recipients Innovator Quality Award

St. John's Living Center
The Legacy Living and Rehabilitation
Center
Powell Valley Care Center
New Horizons Care Center

Honorable Mention: Weston County Health Services - LTC



#### Other Collaborative Foci

- Improve Communication using TeamSTEPPS model
- Engage all staff and residents/family members in Antibiotic Stewardship activities including CDI management and prevention
- Promote Person-Centered Care
- Improve Resident Satisfaction



#### What are we doing now?

- Reducing Avoidable Hospital Admissions/Readmissions
   Collaborative
- Culture Change Coalition Development
- Resume Open Door Forums
- What support or education would you like from Mountain-Pacific?

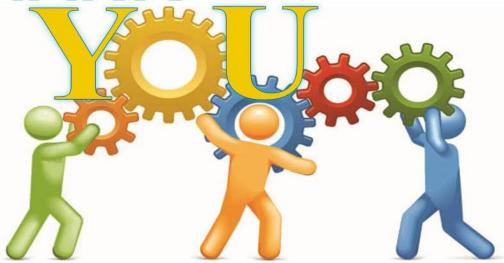


#### Your Successes are Our Successes!!

## Thank you for your ongoing Support!!



#### **THANK**







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